



QUALITY POLICY

The companies that are part of Cortugroup (Cortusa Industrial, Cortusa Rumania and Cortuform) have made the commitment to improve continuously the Quality Management System, essentially based on the Norm IATF 16949:2016.

This management policy that establish the frame of our strategical Direction, is made taking into account the context we work on, the necessities and expectations of our interested parts (both internally and externally) under a perspective focused on risks and opportunities for our business.

Our **goal** is to **continuously improve** our product and service to satisfy our client's needs.

The client is our **maximum concern**, so we work always with their **satisfaction** as our goal. Their requirements are identified. And we compromise ourselves to their fulfillment, both legal and norm-reglamentation requirements.

The quality and the continuous improvement are **indispensable pillars** in our company. Therefore, **our personnel** and our suppliers are **committed** to the continuous improvement.

We invest in **facilities and training**, in order to anticipate ourselves to our client's necessities and serving in many cases as technical support for them.

We firmly believe that the keys to our success are the quick response and the work well done, as well as a close collaboration with our clients/suppliers/workers.

To achieve the goals of this policy, the management is committed to:

- Announce this policy to all the personnel
- Keep and check regularly our work methods according to the Quality management norms internationally avowed.
- Check regularly the present policy of Quality.

Andoain a **02.01.2019**

D. J.M.G. Miguélez

Director Gerente